JOB OPPORTUNITY JOINT REGION MARIANAS NON-APPROPRIATED FUND (NAF) POSITION

ANNOUNCEMENT NO: JRM-20-437

POSITION TITLE: Work and Family Life Specialist, NF-0101-04, Regular Full Time, 1 Vacancy

SALARY: \$64,000 - \$83,000 per annum + Cost of Living Allowance (COLA)

LOCATION: Airman and Family Readiness Center, 36th Force Support Squadron (36FSS), Andersen Air Force Base Guam

WHO MAY APPLY: Open to all

OPEN DATE: 12 August 2020 **CLOSING DATE:** 17 August 2020

<u>SUMMARY</u>: The mission of Joint Region Marianas Warfighter & Family Readiness (WFR) is to enhance quality of life through customer driven services that make a difference every day in the lives of our service members and their families. Through our work at both Morale Welfare and Recreation (MWR), Naval Base Guam, and at the 36th Force Support Squadron (36FSS), Andersen Air Force Base, Guam, we strive to be the global model of professional support services for our customers while they are stationed here under one unified command. Please visit our website for further details: http://www.militarymwrguam.com/

RESPONSIBILITIES: Major duties and responsibilities are summarized below.

Serves as a non-clinical consultant on a wide variety of work and family life issues and concerns. Provides advice, guidance and additional referral options to clients. Establishes, develops, implements, monitors and coordinates work and family life services and activities, to include information and referral (I&R) services. Establishes objectives, procedures and plans that meet both long and short-range goals. Reports progress and makes recommendations on program planning, agency coordination, and follow-up procedures to Supervisor. Incumbent will be required to serve as a non-clinical consultant and instructor in one or more of the following specialty areas (may include but is not limited to): Career Resource Development, Relocation Services, Personal Financial Management. Conducts unit needs assessments, compiles and analyzes data, provides feedback to chain of command, and coordinates services based on needs. Provides referrals for specialized support and follows up on actions to ensure appropriate linkage. Trains support staff and participates in unit activities (e.g., staff meetings and family support group activities), as appropriate. Participates actively in the long-range strategic planning and marketing of programs and services. Develops, coordinates, conducts and evaluates workshops and seminars for clients within specific areas of responsibility i.e., Career Development, Deployment, Personal Financial Management, Relocation, etc.

A complete list of duties and responsibilities will be provided at the time of hire.

TRAVEL REQUIRED: Yes

SUPERVISORY STATUS: No

RELOCATION AUTHORIZED: No

CONDITIONS OF EMPLOYMENT: *SEE QUALIFICATIONS*

QUALIFICATIONS: In order to qualify for this position, resumes must include information which demonstrates experience and knowledge, skills, and ability (KSAs) as they relate to this position. Applicants are encouraged to be clear and specific when describing their experience level and KSAs. If you are relying on your education to meet qualification requirements: Education must be accredited by an accrediting institution recognized by the U.S. Department of Education in order for it to be credited towards qualifications. Therefore, provide only the attendance and/or degrees from schools accredited by accrediting institutions recognized by the U.S. Department of Education). Applicants qualifying based on education, time in grade, credentials, certification, training and/or module completion at the time of resume submission. Failure to provide all of the required information as stated in this vacancy announcement may result in an ineligible rating or may affect the overall rating.

Bachelor's degree from an accredited college or university with course study in the field of education, behavioral or social science, or related disciplines appropriate to the position **AND** two years of work experience providing adult education and/or work/family life consultation: **OR**

Appropriate combination of education and experience that demonstrates possession of knowledge and skill equivalent to that gained in the above.

Knowledge of social services delivery systems and concepts, principles, and theories relating to one or more of the social or behavioral science fields to assess needs and concerns of clients and understand how social or behavioral patterns or attitudes impact and affect work and family life issues. Skill in conducting interviews to establish the nature and extent of concerns and issues, provide assistance in developing goals and plans, and determine appropriate referral services and options. Skill in establishing and maintaining effective working relationships using tact and diplomacy in interacting with Commands, individuals, families, military of all ranks, community agencies, and A&FRC staff. Skill in working with social service delivery systems in the military and civilian community and gaining knowledge of individual agencies' policies, procedures, and establishing agreements. Skill in providing individual education as well as group facilitation. Skill in using various computer software databases, spreadsheets, word processing, and network programs such as Internet, Word, Excel, PowerPoint, military Installations (MI), and databases. Ability to collect, evaluate, and disseminate information and assess strengths, weaknesses, and needs of serviced population in order to establish program goals, objectives, and procedures. Knowledge of the tenets of adult education and the development of training curriculum based on the adult learning model. Knowledge of the formulation and the execution of need assessment tools. Ability to communicate effectively, both orally and in writing. Skill in public speaking, presentations and small group discussions.

Subject to satisfactory completion of background investigation to include National Agency Check with Inquiries (NACI).

Travel may be required.

May work an uncommon tour of duty to include evenings, weekends and split shifts.

Must successfully obtain complete state/national accreditation, in at least one field (e.g. Certified Financial Counselor/Planner, Associate Certified Life Coach, state teaching certificate, etc.) within 3 years of employment.

Must possess and maintain a valid driver's license.

EDUCATION: *SEE QUALIFICATIONS*

REQUIRED DOCUMENTS:

- A resume should be provided. It should include relevant work experience (start/end dates stated in month/year, description of duties and salary), applicable education at a minimum, and your contact information. For current or previous Federal employees, it should also include the Pay Plan, Series and Grade for each work experience entry.
- For current or previous Federal employees, please attach a copy of your most recent SF-50 or agency notification of personnel action form that provides current position, grade level, and duty location.
- Please provide a copy of your College transcript(s) which support those qualifications for which you wish to have considered.
- Applicants qualifying based on education, time in grade, credentials, certification, training and/or module completion MUST provide proof of education, personnel action or SF50, credentials, statement of service, certification, training and/or module completion at the time of resume submission.
- Military retirees, please submit your statement of service.
- Documentation submitted for other/previous vacancies is not considered as part of this submission.
- Some positions have special requirements. In these cases, selection is tentative pending satisfactory completion of these requirements.

<u>APPLICANTS CLAIMING HIRING PREFERENCE:</u> Please ensure you complete and submit ALL required documents to claim preference at the time of resume submission. All forms to claim preference can be downloaded via our website at http://www.militarymwrguam.com/jobs.

<u>WHAT ARE PREFERENCES?</u> Preferences are advantages in the candidate selection process. Individuals can claim the following preferences:

- 1. Reemployment Priority List (RPL): Qualifying separated employees shall have priority placement in the NAF activity from which they were separated as a result of a Business Based Action (BBA), when the position has substantially the same duties as the position from which they were separated and it is not a higher grade or employment category, provided the position is not being filled by an internal candidate. To claim this preference, you **MUST**:
- •Submit a copy of your BBA Separation Notification indicating eligibility for RPL.
- 2. Military Spouse Preference (MSP): Qualifying spouses eligible for MSP are spouses of an active duty military member of the U.S. Armed Forces, including members of the National Guard or Reserves on active duty. The marriage must have occurred before the military member received official permanent change of station (PCS) orders to Guam. MSP is applicable only when

applying for NAF positions at the NF-03 and below and equivalent craft and trade (CT) positions. To claim this preference, you **MUST**:

- •Complete and Submit MILITARY SPOUSE PREFERENCE (MSP) CLAIM FORM. Form may be downloaded from: https://www.militarymwrguam.com/modules/media/?do=download&id=91d40da0-9cdd-47d8-b35c-ec69bd4da0a0; AND •Submit sponsor's PCS orders to Guam. ***If you are not indicated as a spouse on the PCS orders, you MUST submit proof of marriage prior to PCS to Guam.
- 3. Veteran's Preference/Gold Star Veteran's Preference: Qualifying military veterans, and spouses/parents of deceased veterans shall be given employment preference over non-preference applicants if they are equally qualified. Preference applicable for positions open to external candidates. To claim Veteran's preference, you **MUST**:
- •Complete and Submit VETERAN'S PREFERENCE WORKSHEET. Form may be downloaded from: https://www.militarymwrguam.com/modules/media/?do=download&id=9e9f89f5-0b7a-49cb-a1d4-c00bf57db516; AND •Submit a copy of your DD-214 (member 4 copy)

To claim Gold Star Veteran's preference, you **MUST**:

- •Complete and submit completed SF-15, APPLICATION FOR 10-POINT VETERAN PREFERENCE. Form may be downloaded from: https://www.opm.gov/forms/pdf_fill/sf15.pdf; AND
- Submit a legible copy of DD-1300; AND
- •Submit any other supporting documentation (official statements, document of service, court decree, etc).
- ***Qualifying applicants with preferences are considered in the order listed above. Then all other qualifying applicants are considered.

HOW YOU WILL BE EVALUATED: Any experience, education, or other qualification presented on your application and/or resume is subject to evaluation and verification. Submissions are reviewed to determine if applicants meet the hiring eligibility and qualification requirements and to determine the level of KSAs related to the job requirements. Best qualified applicants are referred to the hiring manager in accordance with Military Spouse and Veteran Preference policies where applicable. If your application and/or resume lacks sufficient information, you will be rated accordingly or may be considered ineligible. The hiring manager may choose to conduct interviews, which may also be subject to evaluation and verification.

BENEFITS: A career with the U.S. Government provides employees with a comprehensive benefits package. As a federal employee, you and your family will have access to a range of benefits that are designed to make your federal career very rewarding.

- · Benefits for federal employees
- Healthcare insurance
- Pay and leave

You can review our benefits at: http://www.navymwr.org/resources/hr/

Regular Full-Time (35 - 40 hours per week) All benefits offered including medical, dental, life insurance, spouse & child life insurance, long term disability, annual and sick leave, retirement, and 401(k) savings plan.

Regular Part-Time (20 - 34 hours per week) Medical, dental, life insurance, spouse & child life insurance, annual and sick leave, retirement, and 401(k) savings plan.

Flexible (0 - 40 hours per week) No benefits offered.

<u>HOW TO APPLY:</u> Submit resume and required documentation via email to <u>M-GU-JRM-NAFHRO-N9@fe.navy.mil</u>. For additional information visit our website at http://www.militarymwrguam.com/jobs or contact our office at (671) 349-1154 / 2154 / 2210 / 5154. All applications MUST be submitted by the closing date on the announcement in order to be considered. Due to volume of applications received, applicants may not be notified of non-selection.

<u>WHAT TO EXPECT NEXT:</u> Applicants may be contacted for an interview or may be sent a notice of non-selection within 4-6 weeks of the announcement closing date.

If you are selected for a position, you will be contacted by the JRM Regional NAF Human Resources Office with a temporary job offer. Final job offer upon completion of all pre-employment requirements (typically 2-6 weeks).

We reserve the right to close this position without further announcement.

<u>OTHER REQUIREMENTS:</u> Some positions have special requirements. In these cases, selection is tentative pending satisfactory completion of these requirements.

All selections are contingent upon obtaining satisfactory background and employment reference checks. Males must be registered for or exempt from Selective Service (http://www.sss.gov/).

Selectees are required to participate in direct deposit.

We are an E-Verify participant.

The Department of Navy is an Equal Employment Opportunity Employer. All qualified candidates will receive consideration without regard to race, color, religion, sex, national origin, age, disability, marital status, political affiliation, sexual orientation, or any other non-merit factor.

The Department of the Navy provides reasonable accommodation to applicants with disabilities. Applicants with disabilities who believe they require reasonable accommodation should email them to: M-GU-JRM-NAFHRO-N9@fe.navy.mil to ensure that the Department of the Navy can consider such requests. The decision to grant an accommodation will be made on a case-by-case basis.

PRIVACY ACT STATEMENT FOR NAF APPLICANTS: Authority to request this information is derived from 5 U.S.C. 301, Departmental Regulations. The purpose of this information is to determine the qualifications, suitability, and availability of applicants for employment with a NAF activity, and of current employees for reassignment, reinstatement, transfer, or promotion. The information will be used to assess qualifications, entitlement, and overall employment suitability. Completion of information on this form is voluntary. Failure to provide this information may prevent you from receiving full consideration for the position you seek.