

GENERAL QUESTIONS

Q: Who is authorized to use Patriot Express?

A: Personnel traveling on orders (Space Required) that are-Uniformed Services Members, Civilian Employees of DoD Components, Command-Sponsored Dependents of Uniformed Services Members and the DoD Civilian Employees, Non-Command –sponsored Dependents (traveler will reimburse transportation costs), Employees and Dependents of Non-appropriated Fund (NAF) Activities, Employees and Dependents of Other USG Agencies (restrictions apply). Contact the Passenger terminal for further details or refer to DoDI 4515.13 August 31, 2018.

Q: Where will the Patriot Express (PE) fly to?

A: The Patriot Express will fly from Seattle-Tacoma International to Guam and back. The flight will have a layover in Anchorage, Alaska both ways for fuel.

Q: When will the schedule for the Patriot Express be posted?

A: The schedule for the PE will be posted on the 21st of each month.

Q: Will passengers be able to get off in Anchorage?

A: Yes. Passengers will debark the plane to go through Customs and then be kept in a sterile lounge until re-boarding. However, no passengers are able to terminate or originate from Anchorage.

Q: How far in advance can I check in?

A: Passengers holding reservations/booking may check their bags up to 24 hours prior to departure date/time.

Q: Can I use the Patriot Express to fly Space A to Anchorage, Alaska?

A: No, the Patriot Express is only flying into Alaska for refueling purposes. Passengers will only be able to terminate in Seattle-Tacoma.

Q: Can I sign-up for a specific destination?

A: No. When you sign up, you are registered into the AMC system. You may sign up for countries. Selecting your destination occurs after being selected during show time.

Q: If I want to travel Space Available how much does it cost to fly on the PE?

A: There is an \$18.60 head tax, as well as a \$16.73 Federal Inspection Fee that will be charged to passengers flying Space-A (\$35.33 total price)

Q: Will there be in-flight entertainment (I.E. WIFI, Movies)?

A: In-flight entertainment is determined by the aircraft the carrier provides.

Q: Can I make reservations on the PE without official orders?

A: You will need to contact the following offices for all PCS flight reservations:
NAVPTO: 366-6165 / 3188/ 3189
TMO: 366-5158 / 2033

Q: If my Projected Departure Date (PDD) does not align with the PE, what do I do?

A: Contact your unit Command Support Staff (CSS) or Military Personnel Flight immediately to update your PDD to align with a PE departure date (within your Report No Later Than Date (RNLTD) month.

Q: How much does a meal cost on the Patriot Express?

A: Meals on the Patriot Express will be included into the head tax/inspection fee of \$35.33.

Q: How is seating going to be assigned on the aircraft? Are there first class seats available?

A: No. All seating is consistent throughout the entire aircraft. Seating will be determined based on when passengers are checked in. Family accommodations may be available but are not guaranteed.

BAGGAGE

Q: What is my baggage allowance for Space Required travel on the Patriot express?

A: Excess baggage for Space Required passengers will be annotated on the passenger's orders. Excess baggage for Space Required passengers can be paid using the Government Travel Card.

Q: What is my baggage allowance for Space A travel?

A: 2 bags at 70 lbs per bag not to exceed 62 linear inches. Space A passengers are not allowed excess baggage.

Q: Do strollers and/or car seats count against my luggage allowance?

A: No. FAA approved Child Restraint Systems (CRS) intended for use in flight or fold up type strollers will not count against the passenger's normal baggage allowance.

Q: Who is authorized excess baggage and how much does it cost?

A: Passengers on PCS/TDY orders will be authorized excess baggage and it will cost \$125 per extra bag weighing 70 lbs or less. Bags over 70lbs count as two bags and are charged accordingly.

PETS

Q: How many pets can I bring when I PCS?

A: Passengers traveling on PSC status are authorized to travel with 2 pets (This number does not include Service Animals or Emotional Support Animals). More information regarding the specifics of pet travel can be found on our Facebook page or by asking a Passenger Service Agent.

Q: Do my pets need to be on my PCS orders to fly with me?

A: Pet Spaces will be reserved through TMO and will be listed on that reservation.

Q: What documentation is needed for my pet when I check in at the Pax Terminal?

A: Please refer to the Pet transportation brochure on the Andersen Passenger Terminal Facebook Page or <https://www.amc.af.mil/Home/AMC-Travel-Site/AMC-Pet-Travel-Page/>

Q: How much does it cost to travel with pets?

A: For pet travel on the Patriot Express costs may vary. Fees are charged on a per-kennel basis depending on the combined weight of your pet AND kennel and can vary from \$125-\$375. Your pet and kennel with combined weight of less than or equal to 70 lbs will be charged as one piece of excess baggage. A combined weight of 71-140 lbs will be charged as two pieces of excess baggage, and a combined weight of 141-150 lbs will be charged as three pieces of excess baggage. Pet(s) and kennel weighing more than 150 lbs will not be accepted for shipment under any circumstances.

Q: Can my pets fly with someone besides their sponsor?

A: Pets may only accompany the Sponsor or Family members on the same PCS orders.

Q: Where can I find out information on pet quarantine requirements?

A: You can find this information on the Air Mobility Command website: <https://www.amc.af.mil/Home/AMC-Travel-Site/AMC-Pet-Travel-Page/> and the Andersen Passenger Terminal Facebook page.

Q: Will I be able to see my pet during the layover in Anchorage, Alaska?

A: Yes. Pets will be deplaned and owners will be given the opportunity to walk and refresh their pets with food and water during the Alaska layover.

ADDITIONAL INFORMATION

For more information, visit our AMC Travel Website: <http://www.amc.af.mil/Home/AMC-Travel-Site/>.

Andersen Air Force Base Passenger Terminal

671-366-5165
DSN 366-5165

E-mail: spacea.signup@us.af.mil

PATRIOT EXPRESS FAQ's



AMC Passenger Terminal Andersen AFB, Guam

DSN 366-5165

COMM 671-366-5165

Operating Hours:

0700-2100

